

Valli&Valli (U.S.A.) Inc.

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Quality System

EN ISO 9001:2000

Valli&Valli

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<http://www.vallivalli-us.com>

October 9th, 2009

Dear Valued Customer,

In our continuous effort to strive for excellence in customer service in our industry, we would like to inform you of some important care instructions for our 316L and 304 grades of Stainless Steel material that will assure the products longevity.

Care Instructions for Valli & Valli 316L and 304 Grades Stainless Steel Material

1. Please be sure to clean your stainless steel products on a regular basis.
2. Please use a lightly abrasive sponge with a cleaning acid based product or a decalcifier or hard water stain remover and softly rub the surface. Then thoroughly rinse and dry surface.
3. As an alternative, you can use SIDOL, Stainless Steel and Ceramic Surface cleaner, on a rough cloth and strongly rub surface.

Sidol can be purchased from a variety of websites on-line, i.e. www.amazon.com or www.miele.com. These instructions will also accompany all our stainless steel products.

We value your feedback. If you have any questions and/or inquiries related to this or any other matters, our New York and Ontario offices are at your disposal to service all your Valli & Valli needs.

Best Regards,


Marinella Formenti
Managing Director